

Terms & Conditions

Big Bus Tours - HK Island Night Tour

- 1. Bona fide visitors staying in Hong Kong for 90 days or less can enjoy a special price to join the tour.
- 2. Visitors can purchase tickets on day or the following day.
- 3. All bookings are final and cannot be cancelled. Once tickets are purchased, they are considered non-refundable and non-transferable. Please be aware that rain or bad traffic conditions do not qualify as legitimate reasons for a refund request.
- 4. In the event when Big Bus is unable to provide the Night Tour, you may be eligible for a refund up to the price of the ticket.
- 5. All refund requests must be processed by Big Bus at the Information Centre located at Shop i2, 1st Floor Central Ferry Pier No. 7. Customers will need to present their tickets and complete a refund form. Refunds can be made only in cash and Hong Kong Dollars (HKD).
- 6. Big Bus Tours has the sole discretion to vary, without prior notice, the service hours, frequency, route and bus stop locations taking into account traffic conditions, weather conditions of any other factors.

Big Bus Tours - Kowloon Night Tour

- 1. Bona fide visitors staying in Hong Kong for 90 days or less can enjoy a special price to join the tour.
- 2. Visitors can purchase tickets on day or the following day.
- 3. All bookings are final and cannot be cancelled. Once tickets are purchased, they are considered non-refundable and non-transferable. Please be aware that rain or bad traffic conditions do not qualify as legitimate reasons for a refund request.
- 4. In the event when Big Bus is unable to provide the Night Tour, you may be eligible for a refund up to the price of the ticket.
- 5. All refund requests must be processed by Big Bus at the Information Centre located at Shop i2, 1st Floor Central Ferry Pier No. 7. Customers will need to present their tickets and complete a refund form. Refunds can be made only in cash and Hong Kong Dollars (HKD).
- 6. Big Bus Tours has the sole discretion to vary, without prior notice, the service hours, frequency, route and bus stop locations taking into account traffic conditions, weather conditions of any other factors.

Rickshaw Sightseeing Bus H2K Route - Terms and Conditions for Night Pass

Purchase:

- 1. Bona fide visitors staying in Hong Kong for 90 days or less can enjoy a special price to join the tour.
- 2. Visitors can purchase tickets on day or the following day.
- 3. Discounted ticket price is only applicable to purchase at the Rickshaw Sightseeing Bus Service Counter in Central Star Ferry Pier and Hong Kong Tourism Board Kowloon Visitor Centre in Tsim Sha Tsui Star Ferry Concourse.

Usage:

1. The holder of this ticket is entitled to enjoy unlimited rides on Route H2K of Citybus Limited ("Citybus") on the day of first use.

HONG KONG NIGHT BUS TOUR

- 2. Ticket is valid for use by the bearer only and cannot be transferred or sold.
- 3. Ticket is non-refundable.
- 4. Lost or damaged ticket will not be re-issued.
- 5. If the open-top sightseeing bus is not available for use because of, inter alia, parts failure or adverse weather conditions, Citybus reserves the right to substitute another non open-top bus to continue the journey. Citybus also has the sole discretion to vary, without prior notice, the service hours, frequency, route and bus stop locations taking into account traffic conditions, weather conditions of any other factors. Citybus shall not accept any responsibility or be liable to ticket holders for any damages or losses caused by or arisen out of the aforesaid or due to any other reasons whatsoever.